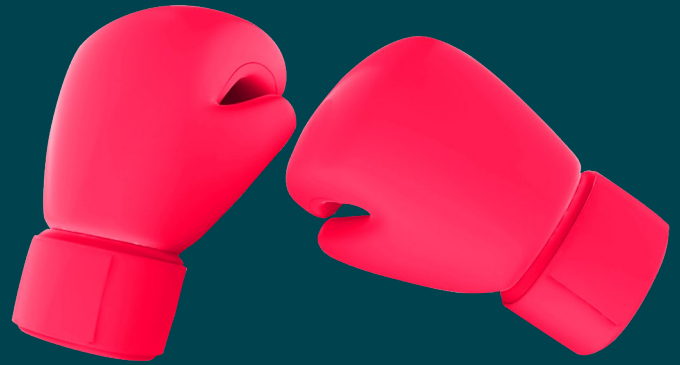


Customer Story

Rebooking for the cancelled Paralympics

Officials travelling from countries around the world amid COVID restrictions



International
Wheelchair &
Amputee Sports
Federation



Industry: Sport



Location: Buckinghamshire, UK



Client Established: 2019

“Dylan and Grace were exceptional with their eye to detail and the ability to find flights for every member from all over the world to get to Tokyo on the correct specific day. They knew specific entry requirements and when flights were cancelled (which many were), Dylan got us on to the next best flight.”

Harry Cootes, Sports Co-ordinator,
International Wheelchair and Amputee
Sports Federation

Background

- 2020 Tokyo Paralympics cancelled due to coronavirus pandemic.
- Arrangements made for 60+ officials visiting rescheduled games in 2021.

Situation

- Strict arrival dates and changing air availability.
- Ever-changing travel and testing rules, with travellers flying from different places.

Solution

- Dylan and team always there to make changes even at short notice.
- Each official equipped with specific entry requirements.

Success

- All officials arrived on time despite border closures, flight cancellations and varying rules.
- On-going partnership cemented off back off the team's hard work.

We can drive similar results for your business.
Schedule a meeting today.