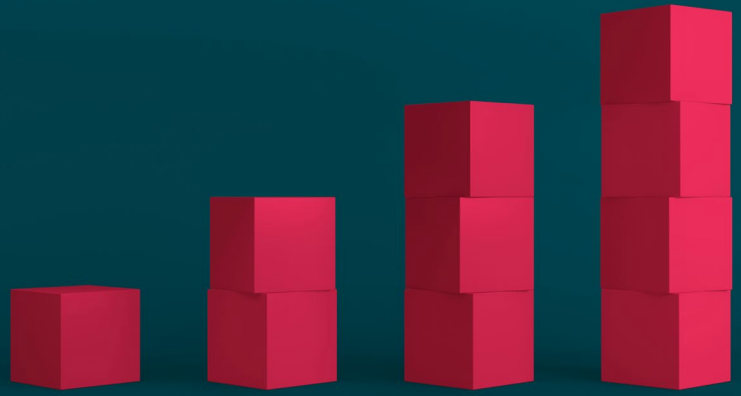


Speedy service? Let's go!

Coating and engineering firm gets the efficient service they need



Safinah Group

360° Coating & Engineering Experts



Industry: Engineering



Location: Tyne & Wear, UK



Client Established: 2014

“While waiting for a connecting flight back up to Newcastle, I heard my sister was seriously ill in hospital. Jamie pulled out all the stops to help me get to the hospital in Sheffield. I didn't have cash on me so he sorted out advance payment”

Clare, Traveller @ Safinah

Background

- 22 regular travellers visiting unusual destinations.
- Itineraries not usually straightforward.

Situation

- Speedy reaction to travel requests needed.
- Service required around the clock when plans change.

Solution

- Step in Expert Travel Consultant Jamie Hird and our emergency assist team.
- Jamie knows Safinah's travel policy like the back of his hand.

Success

- Our service crucial to their success (their words not ours!).
- £6.4k saved in void fees when air tickets cancelled.

We can drive similar results for your business.
Schedule a meeting today.