

COVID closes Cameroon's border. Plan initiated.



Denis was trying to get home to Quebec.
We were always there to help.

NIRAS
LTS INTERNATIONAL



Industry: Environment



Location: Edinburgh, Scotland



Client Established: 2015

**"I am very glad to get out of
Cameroon. I want to tell you how
grateful I am for your great support.
Sarah had a plan of action!"**

Denis, Traveller @
Niras LTS International

Background

- Active travel programme all over the world visiting offices and projects.
- Travellers frequently visit Africa, including Denis.

Situation

- Cameroon's border to close at midnight due to COVID-19 outbreak.
- Denis's flight to Quebec was showing as operating but wasn't.

Solution

- Denis, Sarah and emergency team in constantly on phone, email, WhatsApp.
- New flight confirmed but did not take off due to crew COVID tests.

Success

- After 12 days, 67 emails, 20+ calls.
- Denis boards a repatriation flight with a handwritten boarding pass.

We can drive similar results for your business.
Schedule a meeting today.