

## Customer Story

# Excess baggage? Let's lighten the cost

Production crew turn to travel expert to move crew and specialist equipment.



### I ICON FILMS



Industry: Production



Location: Bristol, UK



Client Established: 2013

**“It's the peace of mind knowing that the team get the best deals for us and are there to assist 24-hours a day. Always a friendly voice on the other end of the phone!”**

Sara Hill, Production Co-ordinator  
@ Icon Films

### Background

- Varied destinations, lots of international flights.
- Crew travel with 10 to 23 pieces of specialist gear/excess baggage.

### Situation

- Excess baggage costs are mounting up.
- Weight restrictions and battery regulations must be compiled with.

### Solution

- Abi suggests best carriers to fly with and calculates baggage costs.
- Expert Travel Consultant Abi Seabourne manages delicate negotiations with airlines.

### Success

- Luggage and crew arrive on schedule with minimal hassle.
- Out-of-hours team available when flights need changing.

We can drive similar results for your business.  
**Schedule a meeting today.**