# Customer Story

# Knowing what's best in market.

Coding and labelling manufacturer finds other TMCs too expensive and not as slick.



"The biggest change is that although the number of our travel bookings has doubled in the last year, our expenditure has not. This has been down to the work that Corporate Traveller has done in finding us the best value for our travel spend"

Susan Appleby, EA to CEO @ Domino

# Background

- Corporate Traveller appointed sole travel provider in 2014, after years of using multiple TMCs.
- Parent company appointed another TMC in 2018 so UK team put both to the test.

# **Solution**

- Both offered competitive rates but other TMC did not always have correct dates.
- Corporate Traveller offered well-presented quotes and sensible alternatives when price was high.

### **Success**

- Retained as a Corporate Traveller customer; benefit from our negotiated air and hotel rates.
- Better travel spend data to identify trends and keep accurate budgets.

### Situation

- TMCs given 24 hours to send quotes on frequently travelled routes across range of dates.
- Quotes analysed and cross-checked against pricing and flexibility.

