### **Customer Story**

# Assisting crew after accident in Siberia

Last-minute trip changes after crew witness helicopter crash



## blast!



Industry: TV Production



Location: Worldwide



Client Established: 2015

"In this epic new series, pilot and former Royal Marine Arthur Williams will fly us into some of the remotest parts of our planet to find out how people survive and thrive in places only planes can reach"

Pitch for TV show "Flying to the Ends of the Earth"

#### **Background**

- Travel requirements often include changes, lastminute bookings and excess baggage.
- Locations and requirements vary for each production.

#### **Situation**

- Crew filming in Siberia and witness a helicopter crash; naturally they want to come home.
- New crew needs to be flown out to continue filming documentary.

#### **Solution**

- Last-minute arrangements made to get crew out of Siberia.
- Travel and logistics arranged for new crew, with tight budget constraints.

#### Success

- All of affected crew moved out of Siberia as soon as possible.
- · Production completed successfully.

