



# An extension of the team

Solar-powered energy supplier finds perfect match in travel consultant



Industry: Green energy



Location: London, UK



Client Established: 2013

**"Our travel consultant Archana Gandecha knows our business needs very well and is absolutely lovely. She is considered a part of our business in every way as she has regular queries directly from our MDs on some occasions!"**

Natasha Cooper, EA to Founder  
Mansoor Hamayun @ Bboxx

## Background

- Founded by three university friends, now has 60 travellers meeting officials across Africa.
- Directly contributes to 11 of the 17 UN Sustainable Development Goals with a sizeable impact on reducing inequalities.

## Situation

- Communication is essential. Stepped up when the COVID pandemic hit, requiring another level of detail and accuracy for places including Rwanda and Togo.
- While travel demand was low, Bboxx took the opportunity to update its travel governance and add new systems.

## Solution

- Email notifications and accurate information from Archy and account manager Victoria was provided to the team.
- Improved safety and risk overview and dashboards introduced via Melon and FCTG Travel Hub.

## Success

- Natasha and team could make informed travel decisions based on relevant information from the Corporate Traveller team.
- "Corporate Traveller has brought a sense of comfort. We have that assurance that should anything go wrong or if our travellers need assistance while travelling, their needs will be met."

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